

Apax Partners is one of the world's leading private equity investment companies. They are highly successful and demand excellence from those that work with them. Their IT applications and voice systems are mission critical and as such they required an organisation to deliver complex projects all within tight time frames, without disruption to their staff or the loss of business hours.

IDS were initially called upon on a consultative basis to perform a Project Audit, which was primarily focused on telecommunications. From the outcome of this Audit and after further Due Diligence consultations, IDS were contracted to execute the following:

- Project Manage the design, procurement, installation, commissioning and configuration of a new telephony system at the clients Head Office
- Manage the progressive upgrade and implementation of new Cat 5e structured Cabling system
- Project manage the design, procurement, installation and setting to work a new Dealer Room and associated equipment
- Perform a project Audit and Due Diligence consultation on other Apax Offices at Dublin, Manchester, Edinburgh and Leeds. IDS were then invited to Project Manage the design, procurement, installation, commission and setting to work of a new telephony system at the Leeds Office
- Design, procure and manage the building of a new Computer Room, including all construction work, the installation of power, UPS, air conditioning, structured cabling, network services and migration of systems to the new environment.



BENEFITS DERIVED THROUGH IDS

The introduction of the PBX has meant a significant increase in both user efficiency and business capability, not to mention a substantial cost saving. The development of the computer room has provided the flexibility the client required to pursue its business expansion and the introduction of the A/C, Environmental Control and the UPS systems have ensured future reliability and provided the client with peace of mind.

We have now been working with Apax for 6 years and during that time we have developed a relationship which has lead to IDS becoming their retained Telecommunication Consultants.

Reference

Roy Oliver

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